



# Adaptive Strategies and Scenario Planning for Directors

Presented by: Debra Thompson, President Strategy Solutions, Inc.
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#### **Creating healthier communities**

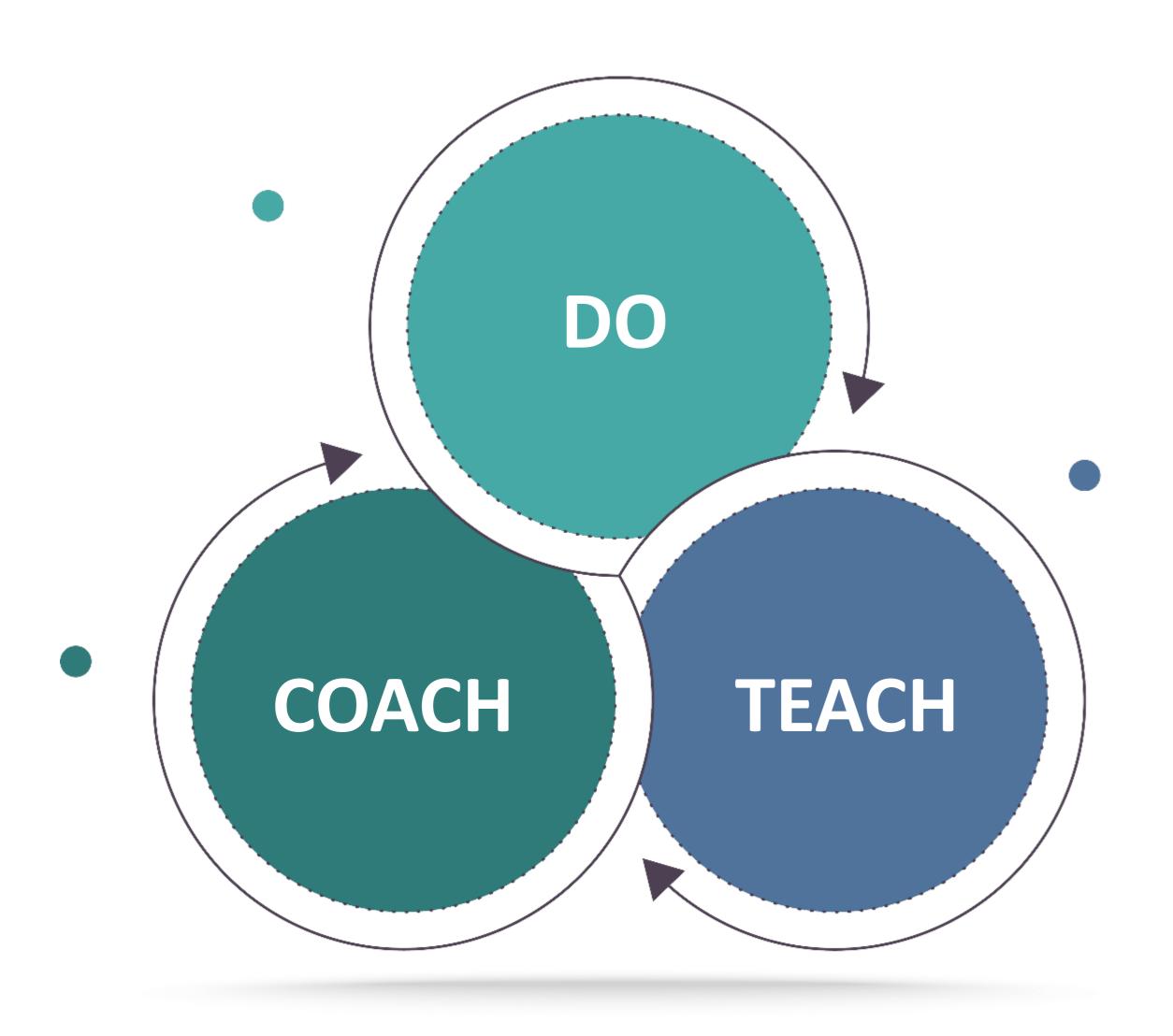
Strategy Solutions works within and across sectors. Healthy communities are created when organizations are strong within each sector and are equipped to maximize the impact of their mission(s).

We provide market research, strategic planning and organization development services to support healthy organizations and strong sectors.

Our Approach

# About Strategy Solutions





- 1. Assess the gap between where you are and where you want to be
- 2. Fill gaps immediately through best practice role modeling using a "doteach-coach" model
- 3. Align the organization from "top to bottom"

Our Approach

# Connect Vision to "Results"



Our Presenter

# Experienced Leader



Debra Thompson, CEO and Founder

25+ years' experience in strategic organizational development including research, planning, program development and evaluation.





Α

Understand how the current environment is impacting conservation districts and how to identify opportunities despite current challenges

В

Understand tools to develop and support strategic and contingency planning

С

Discuss potential future scenarios that could impact conservation districts in the future

D

Identify key next steps to help you update your strategic and operating plans

Objectives





How much of a challenge has the pandemic been to your business operations?

- o Significant challenge
- o Substantial challenge
- o Somewhat of a challenge
- o Not much of a challenge





# Introductions, Challenges and Lessons Learned from the 2020 Pandemic



- Name
- Day Job
- What issues have you been dealing with?
- What have you learned from the experience?





# Our Reality: The world has changed.

Welcome to Permanent "White Water"

It's not the strongest or the special that survives, nor the most intelligent, but the one most responsive to change.

- Charles Darwin





Remember your accomplishments

# 7 truths about change

Cultivate
"Both/And"
Thinking

- 1. Change is the one thing you can count on
- 2. It's not personal
- 3. Your thinking is not always your friend
- 4. Change isn't the enemy, fear is
- 5. There's a predictable emotional cycle to change
- 6. You're more resilient than you think
- 7. Your future is built on a bedrock that is unchanging





## The Power of AdaptAbility



Source: How to Survive Change You Didn't Ask For by: M.J. Ryan





## 2020 Top Business Trends

- 1. Consumers still spending
- 2. Streaming wars
- 3. Tech under attack
- 4. Tariffs to be continued?
- 5. Al protects the universe
- 6. Battle of the cloud titans
- 7. #MeToo circa 2000
- 8. Man in space
- 9. Here come the IPOs
- 10. Business' role in social change
- 11. Changes in Latin America
- 12. European woes







## Nonprofit Trends

- (1) limited resources;
- (2) increased demands on nonprofits, stemming from increased needs in communities; and
- (3) the growing awareness that every nonprofit and board member needs to be an active, vocal advocate for her/his nonprofit's mission to affect policies in the community, and at a national level.



Source: National Council on Nonprofits







Source: Forbes

## 2020 Nonprofit Trends

- 1. Nonprofit Networking Platforms
- 2. Earned Income
- 3. Private Sector Interaction
- 4. Greater Focus on Mission and Priorities
- 5. Artificial Intelligence
- 6. The Growing 'Attention Economy'
- 7. Innovative Sustainability
- 8. Easier, More Personalized Giving
- 9. Nonprofits as Catalysts for Private-Public Partnership
- 10. Use of Cutting-Edge Technology
- 11. Donations Via Text
- 12. More Women of Color in Leadership Positions





## Our New Reality

- Covid-19 has created "social distancing" and isolation
- There is "no going back" to business as usual
- While numerous emergency funds are being established, many companies don't have the resources to be sustainable



75% of nonprofits said they would run out of cash in less than six months. 19% percent said they had only enough funds to last, at the most, for a month. Nonprofits live on the edge, pouring everything they have into their mission.

Source: National Finance Fund



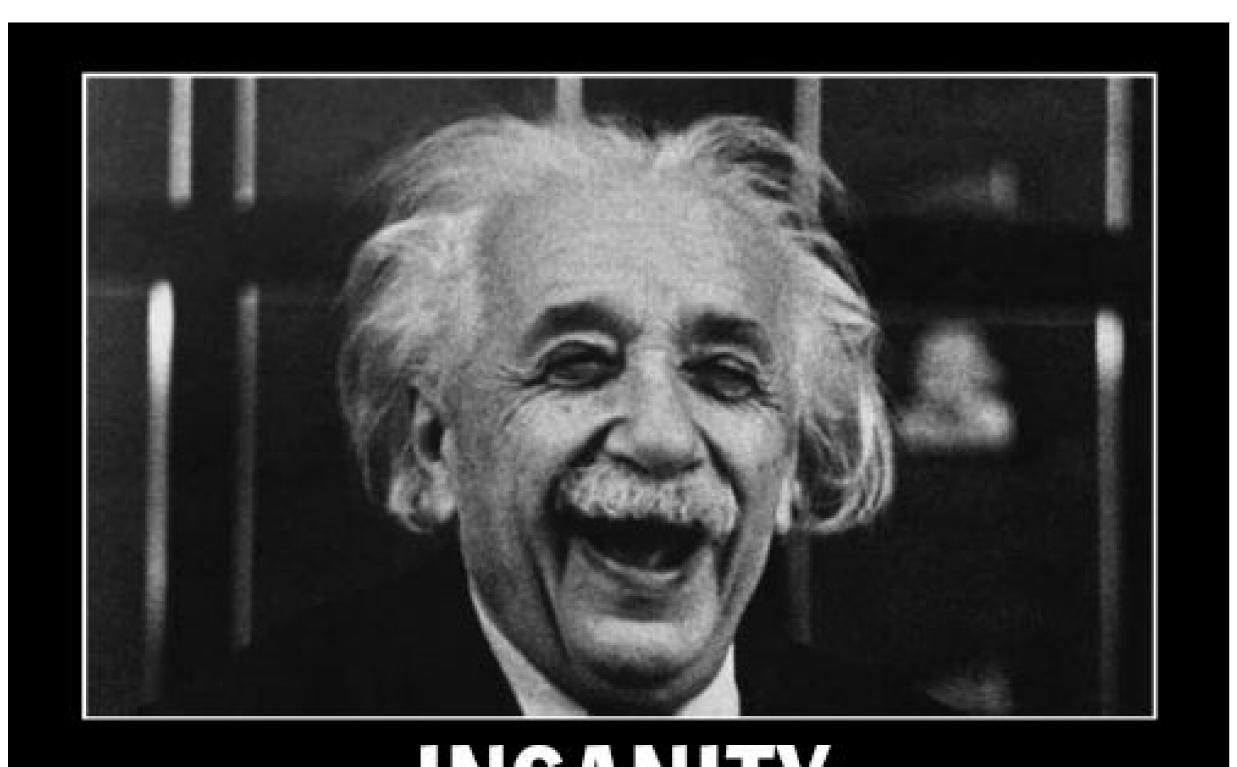


How well equipped is your organization to adapt to current trends technologically and virtually?

- Very equipped
- o Somewhat equipped
- o Not so much







Doing the same thing over and over

again expecting different results.

#### TRUTH

If you want your organization to be sustainable, you have to "rethink" your product/ service/market positioning, production and delivery, and maybe even your entire business model.





#### Role of the board in planning:

- Understand fiduciary responsibility sustaining the MISSION
- Based on the mission, provide direction regarding the vision, input into the plan and resources necessary to implement the plan
- Develop performance criteria for the Executive Director/Manager, including policy flexibility and decision-making latitude as necessary to manage through crisis



STAFF is responsible for <u>strategy</u>, developing and implementing the plan

#### Role of the Board in Planning





How equipped is your board to support your organization through this crisis and beyond?

- Very equipped
- o Somewhat equipped
- o Not so much

What could/should the board be focusing on to be most helpful and supportive?





# Revisiting Strategic & Operating Plans



#### Step 1

Discuss and identify different possible future "scenarios" and examine how they impact business functions

#### Step 2

Analyze your core competencies and identify new product and/or market niches.



#### Step 3

Develop new "production systems" utilizing technology tools and resources to support "virtual" production and/or delivery where/when possible





## Step 1: Develop Scenarios

Scenario	Scenario A Best Case	Scenario B Most Likely Future	Scenario C Worst Case
Planning Elements			

Scenario planning starts by identifying the various "sets" of environmental conditions or factors that could describe "one potential future" set of circumstances.





# Step 1: Identify the environmental conditions



- Best case scenario: set of events and/or conditions that are the most positive and provide the best potential benefit to you
- Most likely future: set of events and/or conditions that are most likely to happen over the next 1-3 years
- Worst case scenario: set of events and/or conditions that are the most negative and provide the worst possible outcome to you





## Step 1B: Analyze Planning Elements

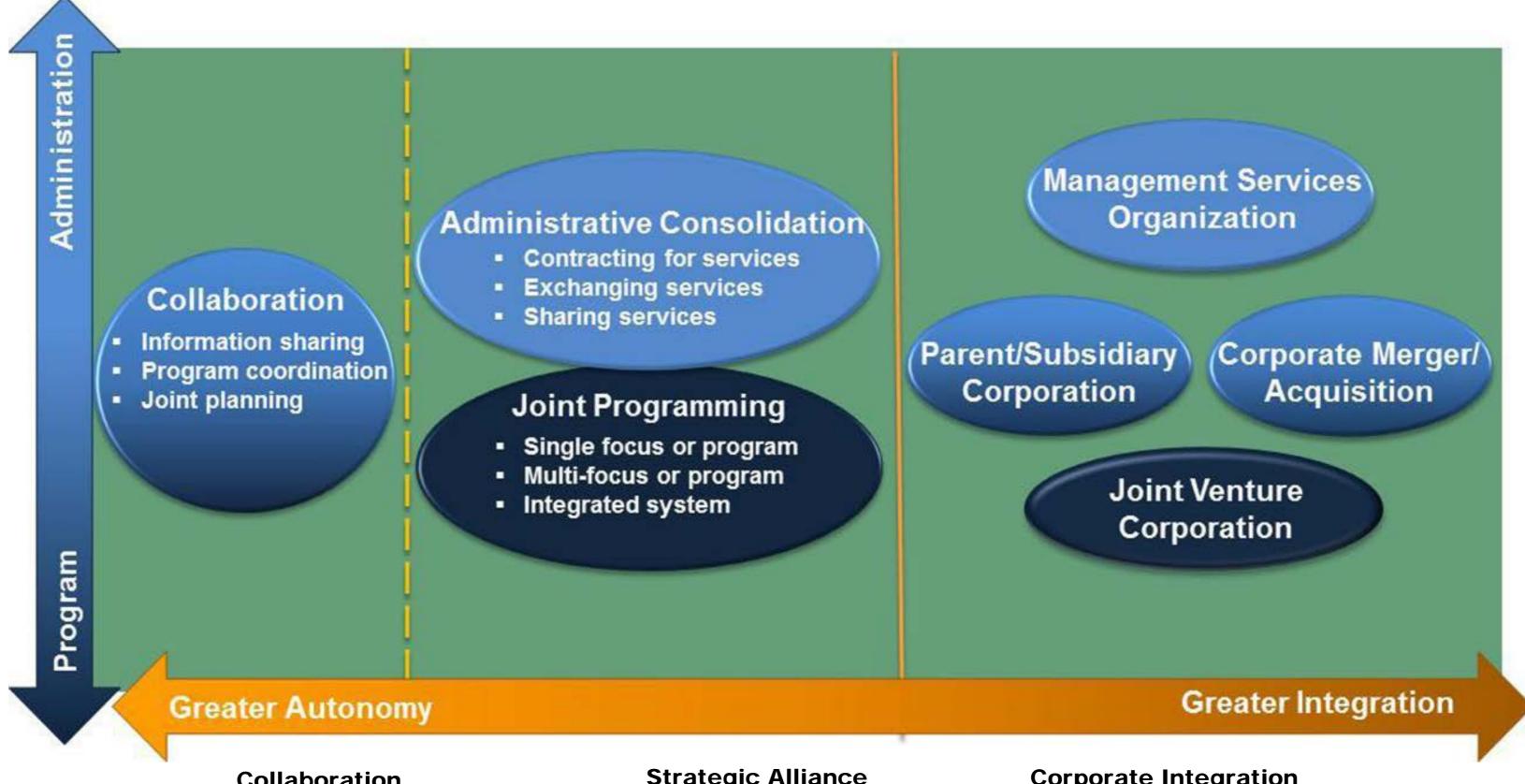


- ✓ Program Operations
- ✓ Management Structure/Staffing Needs
- ✓ Employee Engagement
- ✓ Fundraising
- ✓ Governance
- ✓ Government Relations/Advocacy
- ✓ Relationships with Funders & Key Stakeholders
- ✓ Collaboration





## Step 1C: Look at Potential Collaboration as a Strategy



#### Collaboration

- No permanent organizational commitment
- Decision-making power remains w/ individual organizations

#### **Strategic Alliance**

- Involves a commitment for the future
- Decision-making power is shared or transferred
- Is agreement-driven

#### **Corporate Integration**

 Involves changes to corporate control and/or structure, including creation and/or dissolution of one or more organizations





# Step 2: Analyze Core Competencies & Look for Opportunities

Take this time to reflect on your mission, vision and values.

What new or emerging opportunities exist that will enable you to fulfill these in a different way?

Mission

What we do and why we exist

Vision

How we define success

Values

 Beliefs that guide our behavior





## Analyze Core Competencies



- What do we do better than anyone?
- What CAN we do operationally and strategically?
- What can we PIVOT to do that is most needed?





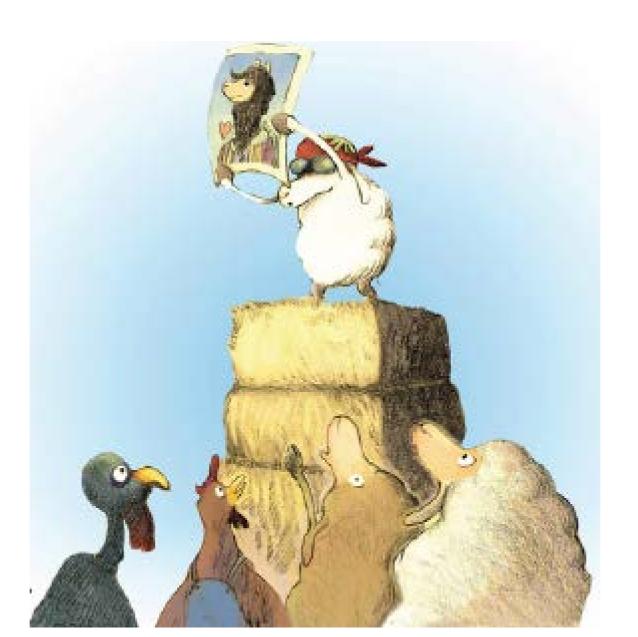
# Step 3: Develop new production and/or delivery systems (and market what you are doing)

## HOW STELLA SAVED THE FARM

A Tale About Making Innovation Happen

© 2013 Vijay Govindarajan and Chris Trimble.

Facilitate Innovation









## Going Virtual

In the very short run, it could be as easy as using "Zoom" or some other web-based communications technology





Over the long run, it's a bit more complicated than that

# Developing Virtual Programming





#### Step 2

Analyze the program work process flow and update for virtual delivery.

#### Step 3

Utilize technology tools and resources to support virtual programming.

#### Step 1

Revisit your logic model, desired outcomes and impacts.

See Strategy Solutions' webinar from Friday April 3 for more information





#### Strategic Plan Goals & Objectives (FY)

<u>Vision</u> Mission

Update Your Strategic Plan

GOAL 1:	
This Year:	A.
GOAL 2:	
This Year:	A.
GOAL 3:	
This Year:	A
GOAL 4:	
	A.
GOAL 5:	

Λ



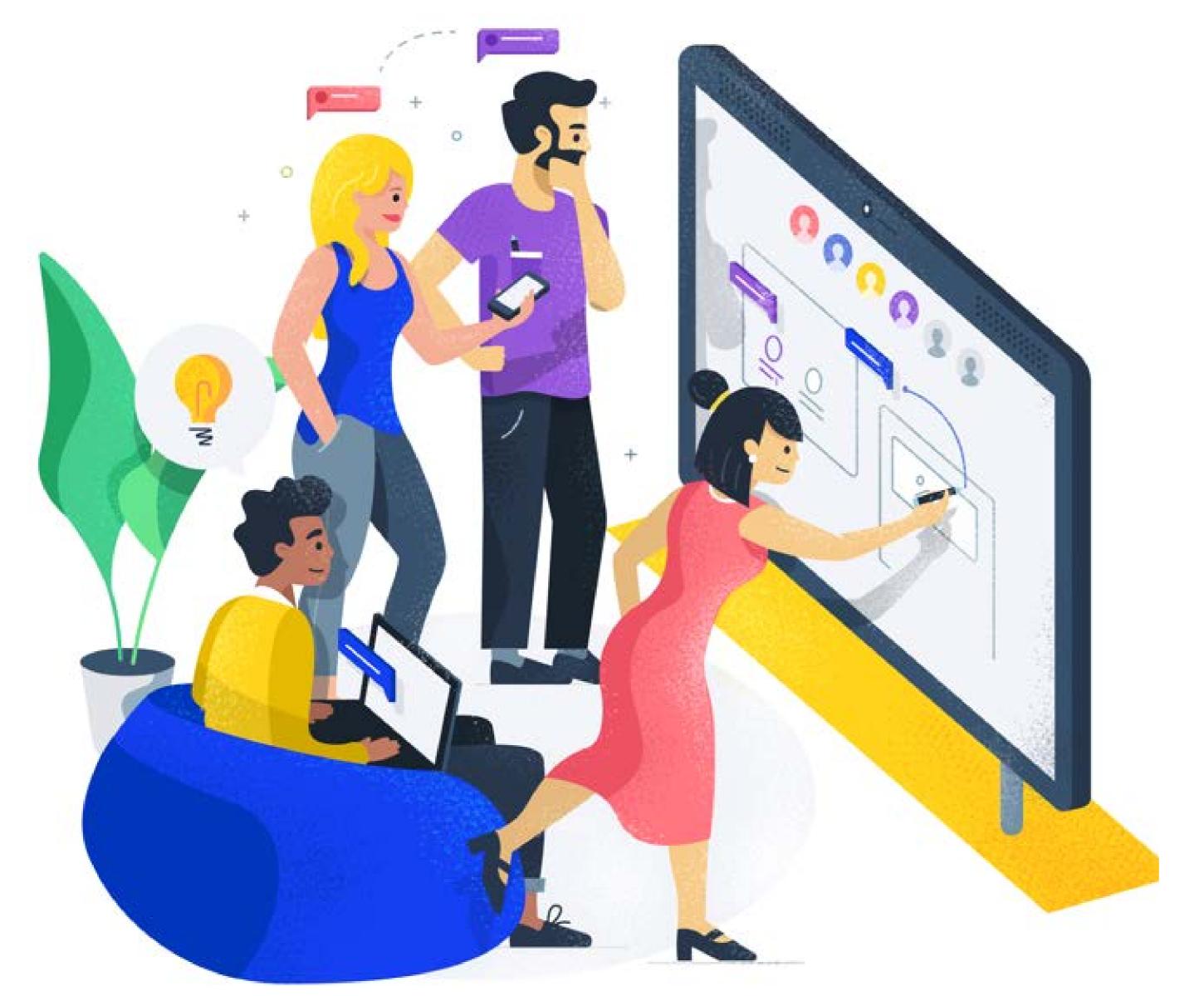


# Update Your Action Plan

Goal 1:						
OBJECTIVE	ACTION STEPS	ACCOUNTABILITY	BUDGET	TIMEFRAME		
A.	•					
В.	•					
C.	•					







#### Conclusions

The success of any organization is based on the ability to adapt to the needs of a changing environment!

- 1. Analyze scenarios
- 2. Identify opportunities
- 3. Innovate to meet immediate needs and/or transition to virtual and update your plan(s) to reflect the change(s)





#### How are you feeling right now?

- A little overwhelmed with all the information, but there are some things that we can implement with some focus!
- o Feeling confident that we are doing the right stuff!
- o Ready to get going on the homework and updating our plan
- o Something else





#### Scenario Planning Exercise "Homework" for Session 3 (given to managers)

- 1. Update/customize "scenarios" to the needs of your individual organization
- 2. Think through the answers to each of the "key questions" within each of the scenario topic areas and complete the matrix chart
- 3. Think about any other adaptive strategies that your organization might need to incorporate into an update to your strategic plan and add them to the matrix chart
- 4. Think about the support that your need from your board members to accomplish the outcomes you want/need







Thank you for your participation today.

If you feel that you would like some assistance, please don't hesitate to reach out to us:

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